

# TAUBIK

## INNSBRUCK



User Manual

# SAFETY INSTRUCTIONS

**Thank you for choosing and purchasing our E-Bike. For your driving safety, please read this manual carefully to ensure that you can follow the correct instructions, safety warnings and precautions before using it.**

- Strictly abide by local laws and regulations and traffic laws. The company is not responsible for any consequences caused by violation of the above laws and regulations.
- Strictly follow the instructions in the manual for corresponding operations. The company is not responsible for any consequences caused by improper use, speeding, overloading etc...
- Do not use this E-Bike to do stunts, it will increase the probability of injury and damage to the E-Bike.
- Please always wear a helmet.
- Do not leave the battery near fire or heat sources.
- Please regularly check whether the brake performance is good.
- Please do not modify, repair or disassemble the product on your own.
- Do not sit on the product either when driving or stationary.
- Avoid using used, defective and/or aftermarket batteries.
- People who should not ride the product include:
  - i. Anyone under the influence of alcohol or drugs.
  - ii. Anyone who suffers from disease that puts them at risk if they engage in strenuous physical activity.
  - iii. Anyone who has problems with balance or with motor skills that would interfere with their ability to maintain balance.
  - iv. Anyone whose weight is outside the stated limits (see Specifications).
  - v. Pregnant women.

# SPECIFICATIONS

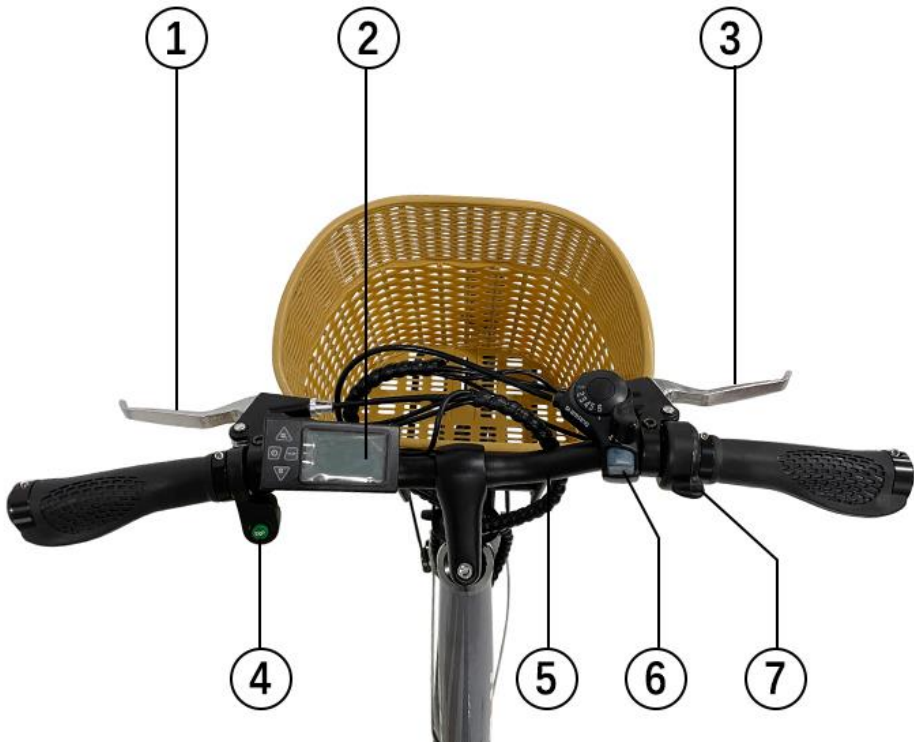
Model	INNSBRUCK
Max Load	120KG
Motor	350W/36V
Battery	10Ah
Max Speed	25km/h
Derailleur	Rear: Shimano 6
Max Distance	40km (Pure Power)
Max Distance	70-110km (Pedal assist)
Sensor	Speed Sensor
Frame	Aluminum
Brake Type	Disc brake
Tire Size	26" X 1.75
Tire Pressure	30~50 psi
Charger	42V/2A
Charge Time	4-6 hours
Fork	Magnesium alloy fork
Net Weight	27kg

## PARTS DIAGRAMS



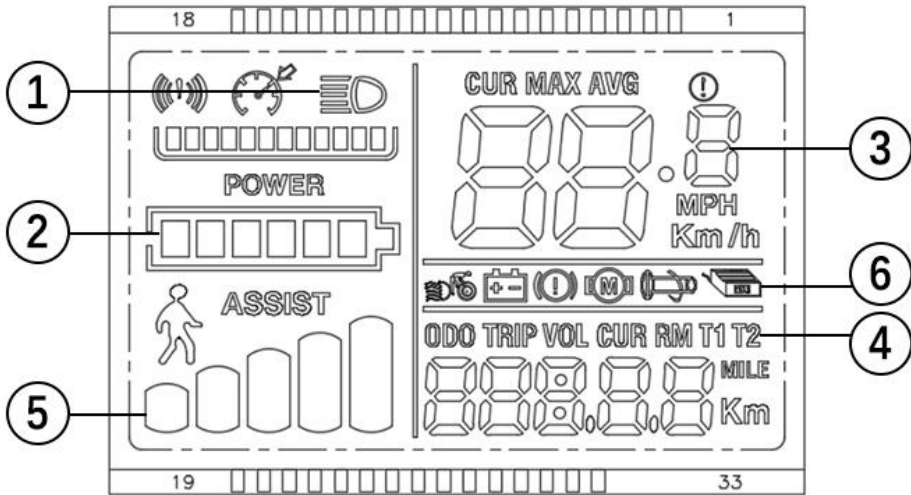
### Features & Parts

- |                 |                    |
|-----------------|--------------------|
| 1. Battery Pack | 7. 26inch Tire     |
| 2. Seat         | 8. Rear Derailleur |
| 3. Brake Lever  | 9. Kickstand       |
| 4. Display      | 10. Pedal          |
| 5. Throttle     |                    |
| 6. Headlight    |                    |



1. Left Brake Lever for front brake
2. LCD Display
3. Right Brake Right for rear brake
4. Horn
5. Handlebar
6. Shifter for rear derailleur Shimano 6 speed
7. Thumb Throttle

# DISPLAY PANEL








- 1) Headlight: Indicates the headlight on
- 2) Battery Display: Indicates the Battery Capacity
- 3) Speed Display:
  - CUR: Current speed
  - MAX: Max speed
  - AVG: Average Speed

Unit MPH, KM/H

- 4) Multifunction display area

Total mileage ODO, single mileage TRIP, digital voltage VOL, digital current CUR, remaining mileage RM (requires the support of battery protection board software), running time T1, T2

- 5) Power support state display area /level of pedal assistance
- 6) Fault state display area

Motor fault , Switch fault , Controller fault , Power break brake , Undervoltage protection 

## DISPLAY BUTTON

**Turn on the electrical system**—Press and hold the start button on LCD display panel for approximately 3 seconds until power is delivered to the LCD Display.



**Turn on the headlight** if needed or desired. Once the LCD Display is on, press “CUR” button to turn the headlight on. Press it again to turn the headlight off.



**Select the desired level of pedal assistance**—Select the level from 0-5 by pressing “S+” and “S-” . Level 1 corresponds to the lowest level of pedal assistance, and level 5 corresponds to the highest level of pedal assistance. Level 0 indicates pedal assistance is inactive. Start in PAS level 0 or 1 and adjust from there.



**Begin riding carefully**—Hold handlebars and start pedaling on a flat surface, in a low gear (1 or 2), most riders should be able to begin pedaling the bike with pedal assist level 0 or 1. You may also use the throttle to accelerate and maintain your desired speed.

**Turn off the electrical system**— by pressing and holding the start button approximately 3 seconds again before getting off the bike.



**Turn off the battery and remove the key when you park.**



## ERROR CODE

Error 1	Reserve
Error 2	Brake Failure
Error 3	Power assist sensor failure (riding sign)
Error 4	6KM/H cruise
Error 5	Real-time cruise
Error 6	Battery under voltage
Error 7	Motor failure
Error 8	Throttle failure
Error 9	Controller failure
Error 10	Communication reception failure
Error 11	Communication sending failure
Error 12	BMS communication failure
Error 13	Headlight failure

# CHARGING



## CAUTION

Only use the provided charging cable to charge your INNSBRUCK battery pack. Using any other unauthorized charger may cause damage to your battery pack and/or.

### CHARGING THE BATTERY RACK

- Ensure the EBIKE is turned off.
- Remove the battery pack from the battery dock.
- Ensure that the charging port is clean and dry.
- Make sure that there is no dust, debris or dirt inside the port.
- Plug the charger into a grounded wall outlet.
- The charging indicator light ON ,the charger will be green.
- Connect the cable with the power supply (100V~240V; 50/60 Hz).
- Align and connect the 1-pin charging cable into the charging port of the battery pack.

**DO NOT FORCE OR BEND THE CHARGING CABLE INTO THE CHARGING PORT, AS IT MAY CAUSE THE PRONG TO BEND OR BREAK.**

# OPERATING CONDITIONS

**FAILURE TO FOLLOW ANY OF THE FOLLOWING SAFETY PRECAUTIONS CAN AND MAY LEAD TO DAMAGE TO YOUR DEVICE, VOID YOUR MANUFACTURER WARRANTY; LEAD TO PROPERTY DAMAGE, CAUSE SERIOUS BODILY INJURY, AND CAN LEAD TO DEATH.**



Any INNSBRUCK that does not work properly can cause you to lose control and fall. Inspect the entire device thoroughly before every ride, and do not ride it until any problems have been corrected.

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## **KICKSTAND**

**Never ride your EBIKE with the kickstand down.**

## **OPERATING YOUR Ebike**

Make sure the battery pack is fully charged before the first Initial use. Before turning on your E-bike, sit on it like a standard bicycle to get comfortable with the device before using it with the motor.

## **GEARS**

Your Ebike is equipped with 6 gears. The lowest gear (1) is for easier and uphill pedaling, and the highest gear (6) is for maximum speed on level or downhill terrain. Change gears only while pedaling.

The rear wheel contains 6 chain sprockets. When the chain is around the largest sprocket you are in 1st gear, or the lowest gear. When the chain is around the smallest sprocket, you are in 6th gear, or the highest gear.

# TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSES	SOLUTION
Motor will not engage	<ol style="list-style-type: none"> <li>1. Low battery</li> <li>2. Battery loose or unplugged</li> <li>3. Severed wire connection</li> </ol>	<ol style="list-style-type: none"> <li>1. Recharge battery</li> <li>2. Make sure battery connections are secure</li> <li>3. Contact customer support</li> </ol>
Feels shaky when driving	<ol style="list-style-type: none"> <li>1. Low tire pressure</li> <li>2. Wheel is not securely fastened</li> <li>3. Bearings in steering system are worn out</li> </ol>	<ol style="list-style-type: none"> <li>1. Inflate to 40 psi</li> <li>2. Fasten wheel securely</li> <li>3. Replace bearings</li> </ol>
Mileage not being recorded correctly	<ol style="list-style-type: none"> <li>1. Infrequently charged</li> <li>2. Defective or worn-out battery pack</li> <li>3. Cold temperature affecting battery performance</li> <li>4. Defective or incorrect charger damaged battery</li> </ol>	<ol style="list-style-type: none"> <li>1. Charge battery pack more often</li> <li>2. Replace battery pack</li> <li>3. Allow battery pack to reach room temperature and fully recharge it.</li> <li>4. Contact customer support</li> </ol>
LCD Display not registering	<ol style="list-style-type: none"> <li>1. Low battery</li> <li>2. Display is broken</li> <li>3. Bad battery cells</li> <li>4. Faulty charger burns out display</li> </ol>	<ol style="list-style-type: none"> <li>1. Recharge battery pack</li> <li>2. Replace display</li> <li>3. Replace battery pack</li> <li>4. Contact customer support</li> </ol>

<b>PROBLEM</b>	<b>POSSIBLE CAUSES</b>	<b>SOLUTION</b>
Brakes squealing	<ol style="list-style-type: none"> <li>1. Dirty brake pad</li> <li>2. Hard edges on new brakes</li> <li>3. Brake pads are too tight</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean the brake pad</li> <li>2. Squealing will stop the more you ride</li> <li>3. Adjust brake pads to 1-2mm gap from wheel</li> </ol>
Stiffness when steering	<ol style="list-style-type: none"> <li>1. Grime build-up in steering system</li> <li>2. Bearings in steering system are worn out</li> </ol>	<ol style="list-style-type: none"> <li>1. Clean steering system</li> <li>2. Replace bearings</li> </ol>

**The above table is only meant to act as a guide to help you figure out any problems you may have with your EBIKE. If you are unable to get your EBIKE to operate properly, please ask for support.**

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