

# FLOE INTERNATIONAL, INC. DOCK SYSTEM 15 YEAR LIMITED WARRANTY

FLOE INTERNATIONAL, INC. warrants, to the original purchaser, the FLOE dock system to be free from original defects in materials and workmanship under conditions and loads for which designed, and from the date of consumer purchase as follows:

## 1 TWO-YEAR PARTS AND LABOR WARRANTY

FLOE INTERNATIONAL, INC. will repair or replace, at their option, any portion of the dock system which fails as a result of a defect in material or workmanship during the first two years after the date of purchase. Items purchased by FLOE INTERNATIONAL, INC. are warranted by the original manufacturer and warranty is extended only to the original retail purchaser. FLOE INTERNATIONAL, INC. reserves the right to inspect and perform repairs at its main facility (F.O.B.) McGregor, Minnesota. This full two-year warranty includes parts and labor on the dock system and accessories including the following:

Aluminum frame structure, dock paint, wheel kits, leg kits, leg bracing, support poles, quick-connects, flagpole, benches, furniture, kayak/canoe rack, ladders and bumpers.

Labor charges and mileage are covered within 40 miles from FLOE or the authorized FLOE dealership performing the repairs. Additional mileage/travel charges will apply if travel over 40 miles is required. If this charge applies, it is determined by the repairing dealer and must be paid by the customer to the dealer performing the repairs. Warranty does not cover damage, including broken welds, caused by improper installation or removal, or any damage of any sort caused by the use of power equipment.

## EXTENDED PARTS WARRANTY

In addition to this two-year parts and labor warranty, additional warranty coverage applies to specific parts of the dock and accessories. All warranty coverage beyond two years is for parts only. Labor costs for any warranty claim are not covered past two years.

## 2 ALUMINUM DOCK FRAME AND ALUMINUM DOCK DECK 15-YEAR LIMITED WARRANTY

Defects in material and workmanship of structural components of the dock frame and deck are covered for 10 years from the date of purchase (excluding paint finish). FLOE will provide replacement parts, on a non pro-rated basis, for ten years from the date of purchase for these items if they are found to be defective in workmanship. After this 10-year parts warranty, an additional five-year pro-rated warranty covers these components as shown below. Aluminum decking warranty does not include paint fading, differences due to dye lot, paint wear, scratches or denting.

Year After Purchase	Consumer Portion of Current Retail Price	Year After Purchase	Consumer Portion of Current Retail Price
11	40% Parts only	14	70% Parts only
12	50% Parts only	15	90% Parts only
13	60% Parts only		

#### **4 DOCK ACCESSORIES AND WHEEL KIT/LEG KITS — 10-YEAR LIMITED WARRANTY**

Defects in material and workmanship of certain accessories of FLOE dock systems are covered under a 10-year pro-rated warranty. Items covered in this 10-year pro-rated warranty include wheel kit legs, wheel kit braces, plastic wheels, benches (except cedar boards), bumpers, dock stairs, ladders, dock furniture/tables, kayak/canoe rack, flag pole, shore-end ramps (except cedar boards), support poles, poly decking and hammocks.

The pro-rated schedule of these items is as follows:

Years Owned	Consumer Portion of Current Retail Price	Years Owned	Consumer Portion of Current Retail Price
3	20%	7	60%
4	30%	8	70%
5	40%	9	80%
6	50%	10	90%

*FLOE dock furniture is under warranty for 1 year.*

#### **5 DOCK FLOATS – 15-YEAR LIMITED WARRANTY**

Dock floats used on FLOE floating dock systems are warranted to the original owner against cracking, peeling, sloughing and deterioration from ultraviolet rays, while retaining its resiliency against ice and bumps by watercraft under normal usage.

This warranty does not cover any float drum that has been subject to negligence, misuse, alterations, accidents, storm abuse or improper installation and support.

Floats are covered in the two-year parts and labor warranty. In addition, FLOE will provide replacement floats on a non pro-rated basis for the first ten years and then pro-rated as below. Replacement labor not included.

Year	Consumer Portion of Current Retail Price	Year	Consumer Portion of Current Retail Price
11	50%	14	80%
12	60%	15	90%
13	70%		

This warranty covers only the cost for replacement of materials due to defects in materials or workmanship and represents the only warranty authorized by us. In order to receive performance under this warranty, all warranty repairs must be authorized in advance by FLOE INTERNATIONAL, INC. Dock floats purchased prior to March 10, 2006 are covered under a 12 year limited warranty.

#### **ADDITIONAL WARRANTY INFORMATION INCLUDING EXCLUSIONS AND OWNER'S RIGHTS**

FLOE International, Inc. (manufacturer) will not be responsible for any costs incurred for, or as the result of, unauthorized repairs or improper assembly. Unauthorized repairs may void the warranty on the repaired part(s). This warranty does not cover damage, malfunction or faulty operation resulting from overload, misuse, wind, storms, ice, salt/brackish water applications, negligence, being hit by watercraft of any kind and any other 'Act of God'. Manufacturer's warranty coverage extends to private use only and is not applicable to commercial or rental use. Manufacturer is not responsible for damage or inoperability due to repairs made by unauthorized service personnel. Parts purchased by the manufacturer are warranted by the company that manufactured the part under the warranty schedule associated with the part in question. Manufacturer's warranty is extended to the original owner only and is non-transferrable. Manufacturer reserves the right, at its own discretion, to inspect and perform repairs at its main facility in McGregor, MN. The customer is responsible for any and all freight charges incurred to transport the product to and from McGregor, MN, with the exception of claims covered by the manufacturer's two-year parts and labor warranty which has provisions for service work to be completed up to 40 (forty) miles away from a FLOE dealership. Manufacturer's warranty claim process, specifications and pro-rate scheduling may change without notice and/or obligation.

#### **COMPLETING AND SUBMITTING YOUR WARRANTY CLAIM**

To receive performance under this warranty, contact your authorized FLOE dealer. Be prepared to provide the following information so that the dealer can complete a warranty claim form: receipt and date of purchase; your name, address and telephone numbers; the serial or vehicle identification numbers; and a detailed description of the problem.

#### **THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES**

Our obligations under this warranty are limited to repair or replacement at our discretion and  
FLOE SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.

This Warranty gives you specific legal rights and you may have other rights which may vary from state to state.