



The Spartan Warranty

A Limited Warranty (see warranty periods below)

Summary Description

Spartan Mowers promises, at its option, to repair or replace the Spartan Product below if defective in materials or workmanship for the period listed below.

Spartan Mowers makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

Products and Warranty Periods

The following time periods apply from the original date of purchase:

Products	Warranty Period
Shield and Shield HD	3 years
• Hydraulic Drive	3 years / 200 Hours ¹
Defender	3 years or 300 hours ¹
• Hydraulic Drive	3 years or 300 hours ¹
RZ HD, RZ XD, and RZ XD Blackout	3 years or 400 hours ¹
• Hydraulic Drive	3 years or 750 hours ^{1,2}
RT-Pro	2 years
• Hydraulic Drive	3 years or 750 hours ^{1,2}
RT-HD	3 years or 500 hours ¹
• Hydraulic Drive	3 years or 1500 hours ^{1,2}
SRT-XD and SRT-XDE	3 years or 500 hours ¹
• Hydraulic Drive	3 years or 1500 hours ^{1,2}
KGZ-XD	2 years
• Hydraulic Drive	3 years or 750 ^{1,2}

Engines (Covered by engine mfg)	Warranty Period
Briggs	3 years
Kawasaki	3 years
Vanguard	3 years

All Machines	Warranty Period
Control panel	3 years
Battery	6 months
Belt	120 days
Deck Edge	Lifetime ³
Deck Edge Labor	3 years

¹Whichever occurs first.

² This warranty is only valid if the Parker Hydro Drive hydrostatic transmission units are maintained with genuine Parker Hydro Fluid and filtration system components while in the warranty period. This warranty is limited to the Hydro Drive assemblies and excludes all other components beyond three (3) years.

³ Original owner only.

Instructions for Obtaining Warranty Service

If you think that your Spartan Product contains a defect in materials or workmanship, follow this procedure:

- The product must be registered with original proof of purchase by a Spartan Mowers Service Dealer before obtaining any warranty service.
- Locate a dealer at <http://www.JoinSpartanNation.com>.
- Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
- If for any reason you are dissatisfied with the Service Dealer's analysis or with the assistance provided, contact us at:

Spartan Mowers Customer Service
1525 White Dr.
Batesville, AR. 72501
855-307-0933
service@SpartanMowers.com

Owner Responsibilities

It is your responsibility to maintain your Spartan Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part.

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, cable/linkage adjustments, filters, spark plugs, air filters, blade sharpening or worn blades, or brake and clutch adjustments
- Components failing due to normal wear such as gaskets, o-rings, etc.
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges unless otherwise specified
- Repairs or attempted repairs by anyone other than an Authorized Spartan Dealer
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
 - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
 - Failure to drain the fuel system prior to any period of non-use over 1 month
 - Improper fuel
- Repairs or adjustments due to the following:
 - Contaminants in the fuel system
 - Failure to perform the required maintenance and/or adjustments
 - Rotary mower blade striking an object
 - Improper starting procedures
- Product failures resulting from the use of modified or unapproved accessories or non-Spartan parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals

General Conditions

All repairs covered by these warranties must be performed by an Authorized Spartan Service Dealer using Spartan approved replacement parts. Repair by an Authorized Spartan Service Dealer is your sole remedy under this warranty.

Spartan Mowers is not liable for indirect, incidental, or consequential damages in connection with the use of the Spartan Products covered by these warranties, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under these warranties.

All implied warranties, including merchantability and fitness for a particular purpose, are limited to the duration of the express warranty.

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Countries Other than the United States, Mexico, or Canada

Customers who have purchased Spartan products outside the United States, Mexico, or Canada should contact their Spartan Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact Spartan Mowers.

Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.