

CUSTOMER BENEFITS

PROTECTION...Avoid engine and transmission repair costs for the first 30 days!

NO DEDUCTIBLE...With this limited warranty, there is no cost to you for the first 30 days!

EXPERT RECONDITIONING...We have thoroughly inspected and reconditioned your truck.

PEACE OF MIND...We stand behind every quality pre-owned truck we sell!

TRUST...Our reputation for honesty and fairness since 1950!

VALUE...Buying used makes good business sense!

Every qualifying 1999 and newer truck we sell comes with a 30-day engine, powertrain and rear end warranty...

The best in the industry!

30-DAY

WARRANTY

Ask your Arrow Truck Sales representative about protecting your truck investment with a 30-day warranty today.

ARROW
TRUCK SALES

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3200 Manchester Trafficway
Kansas City, MO 64129
800-250-2776
www.arrowtruck.com

Ready Truck Program
We stand behind the trucks we sell.



2002 AND NEWER TRUCK

The following components are covered under our exclusive Ready Truck 30-Day Warranty.

- Engine
- Transmission
- Rear End
- ECM
- Turbo
- Radiator

Under 500,000 miles - Total cumulative claims not to exceed \$10,000 during 30-day period.

Over 500,000 miles - Total cumulative claims not to exceed \$5,000 during 30-day period.

These are the only components covered. Other components are "AS IS" unless an optional extended warranty is purchased.

1999 - 2001 TRUCKS

The following components are covered under our exclusive Ready Truck 30-Day Warranty.

- Engine
- Transmission
- Rear End

Under 750,000 miles - Total cumulative claims not to exceed \$5,000 during 30-day period.

Over 750,000 miles - Sold "AS IS"

These are the only components covered. Other components are "AS IS" unless an optional extended warranty is purchased.

Is towing covered?

No, since towing and travel charges are not considered to be Parts or Labor, these items are not covered. However, as part of our claims assistance through Arrow Action Service, we can help you make these arrangements.

Are wear items such as clutch and brake shoes covered under my warranty?

No, but wear items should have been inspected and replaced (if necessary) as part of our reconditioning program.

If I have Arrow add a lift axle to my truck, is it covered under warranty?

Modifications added to a truck (such as PTOs, lift axles etc.) are not covered under warranty.

Does the manufacturer's warranty supercede our 30 day warranty?

Yes, if the OEM warranty on the engine, transmission and/or rear end is still in effect, the manufacturer would cover the repair.

My truck broke down and I had it repaired. Will you now reimburse me for those warrantable repairs?

No. If you fail to receive authorization from Arrow before you have repairs made, (even if they would have been covered under the warranty), Arrow will not reimburse you for repairs. Authorization must be received prior to repairs being made. Failure to call before repair is started voids coverage of the specific failure.

Will Arrow provide me a truck to use while mine is being repaired?

No, Arrow is not responsible for a rental, inconvenience, loss of time, commercial loss or consequential damages. However, with the assistance of Arrow Action Service, we can help minimize your downtime and assist with other arrangements.

Are you going to pay downtime expenses?

No, but as stated above, we will help minimize your downtime as much as possible.

Who do I call if I have a failure?

Call your Arrow sales representative from whom you purchased your truck. If the sales associate is not available, contact the Branch Manager. See your warranty information for further details.

How will I know if my failure and the repairs I need are covered under warranty?

Upon completion of diagnosis by an authorized facility, either your salesperson or the branch manager will notify you.

When does my 30-day warranty take effect?

You will find the start date on page two of your warranty. That date should coincide with the day you took delivery of your vehicle. Note: This date may vary from your invoice purchase date.